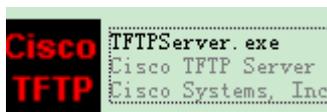


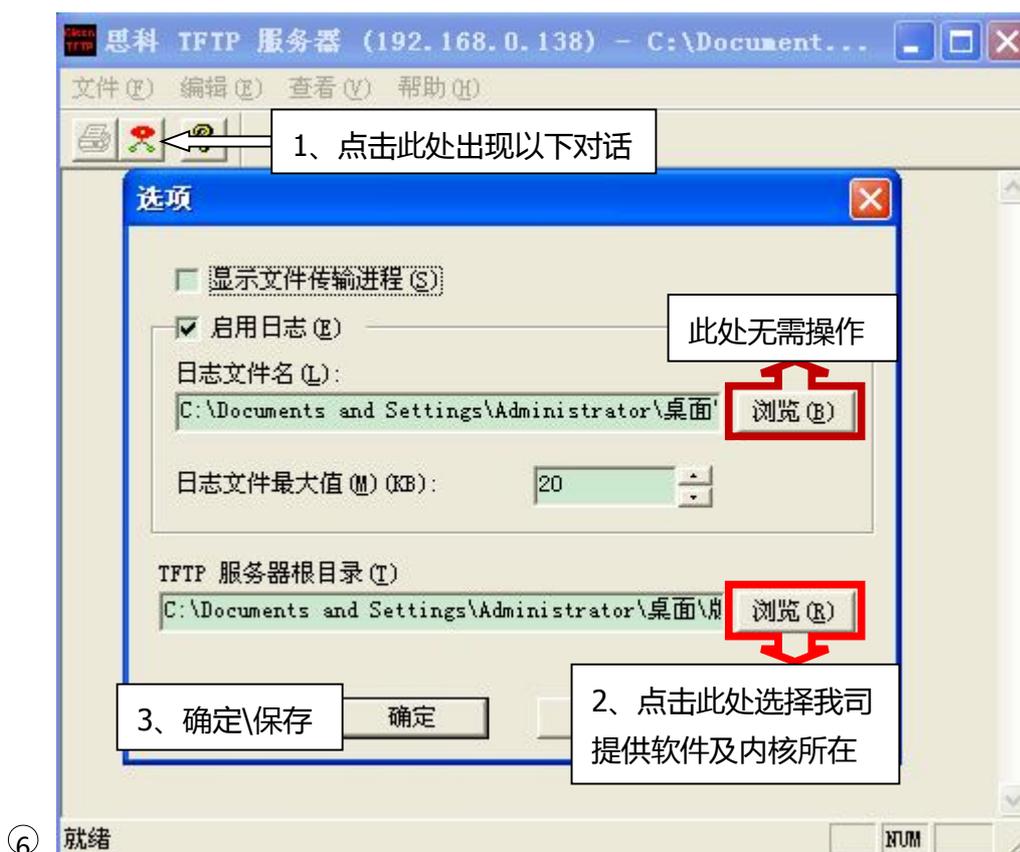
To fix the problem of the phone powering on or staying on the welcome UI problem, please follow up the below procedures to solve the problem.

Requirement :

- ① 1 unit cable
- ② Set your PC with static IP :192.168.0.XX (Except 192.168.0.200), e.g. 192.168.0.138
- ③ Install TFTP software



- ④ prepare the attached software
- ⑤ Enable TFTP



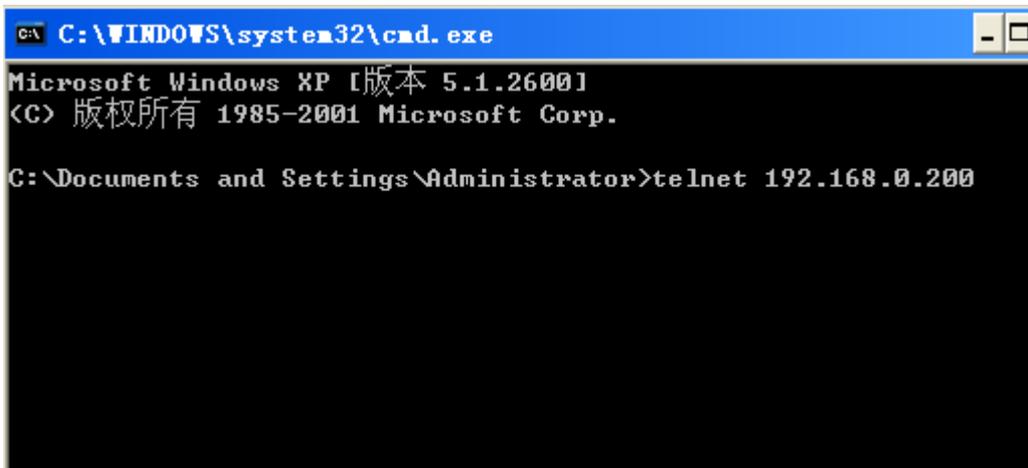
Procedure

- 1、Power on the phone without cable.

- 2、 After power on 2 mins, please connect PC and IP phone with cable
- 3、 Open DOS to run "cmd"



Input the command: **telnet 192.168.0.200**



After entering into telnet, user name and password both are "root".

```

Telnet 192.168.0.168

MontaVista(R) Linux(R) Professional Edition 3.1
Linux/mips 2.4.31-INCAIP-4.3

localhost login: root
Password:
warning: cannot change to home directory

MontaVista(R) Linux(R) Professional Edition 3.1

BusyBox v1.2.2 (2010.08.06-00:41+0000) Built-in shell (ash)
Enter 'help' for a list of built-in commands.

set PATH
start completely
#
#
# _

```

If you can't enter into Telnet, please don't enter the below procedure.

4、 After successfully entering, please input command to upgrade the phone after "#".

```
#upload.sh S2_ES220N_MD5_version1.0.7.4-3459 192.168.0.138
```

(eg.192.168.0.138 your PC address)

```
# upload.sh S2_UEP310_US102N_version1.0.2.2-1083 192.168.0.138
```

Press "enter", it displays the below info and the phone will reboot by itself.

e.g:

```

# upload.sh $_ES620_version2.2.7.6-3283 192.168.0.138
start get upload file:$_ES620_version2.2.7.6-3283 from:192.168.0.138 ... ..
get file:$_ES620_version2.2.7.6-3283 from:192.168.0.138 finised
upgrade_firmware choice 1 dev /dev/mtd/4.
Start to erase /dev/mtd/4
Start to write 4643788 bytes of file: $_ES620_version2.2.7.6-3283 into /dev/mtd/
4
verify if we have written the right data
Upgrade /dev/mtd/4 file $_ES620_version2.2.7.6-3283 successfully

失去了跟主机的连接。

```

If the problem can not be fixed, please contact us directly. Thanks!