

Step1:enable fax

Virtual Fax

Virtual Fax

Enable:

Country Code: 86

Area Code: 028

Outbound CID: 85337096

Label: zycoo

Fax Seat: 4

DialPlan: DialPlan1

Save Cancel

Step 2:input fax2email address

Edit

**General**

SIP:  IAX2:

Name: FAX Extension: 800

Password: zycooabc Outbound CID:

DialPlan: DialPlan1 Analog Phone: None

**Voicemail**

Enable:  Password: 1234

Delete VMail:  Email(Fax/Voicemail): support@zycoo.co

**Other Options**

Web Manager:  Agent:  Call Waiting:

Allow Being Spied:  Pickup Group: 1

Mobility Extension:  Mobility Extension Number:

**VoIP Settings**

NAT:  Transport: UDP SRTP:

DTMF Mode: RFC2833 Permit IP:

**Video Options**

Video Call:   H.261  H.263  H.263+  H.264

**Audio Codecs**

g722  
g726  
gsm  
speex  
Disallowed

alaw  
ulaw  
g729  
Allowed

Save Cancel

Total: 100 30 Per Page Pages: << 1 >>

Step3:set the smtp

SMTP Settings

SMTP Settings:

SMTP Server: smtp.qiye.163.com  
 Port: 994  
 SSL/TLS:   
 Enable SMTP Authentication  
 Username: gang.chen@zycoo.com  
 Password: ●●●●●●●●

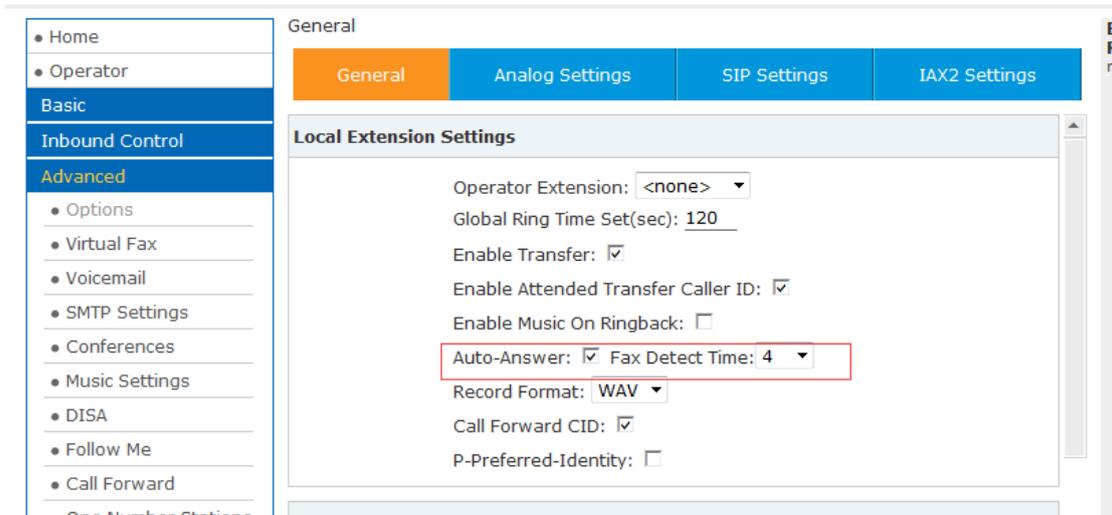
Step4:config the fax and enable auto-answer

**Edit** X

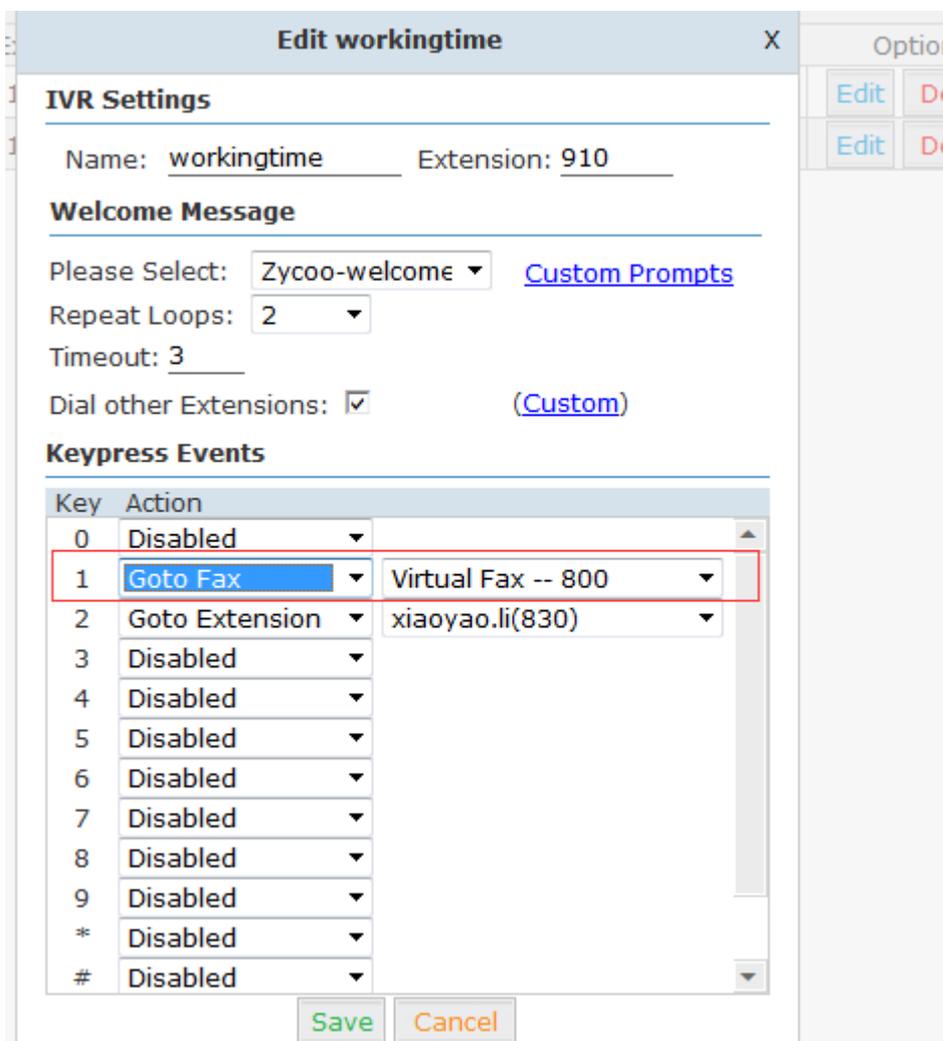
Description: Telecom  
 Lines: **FXO:**  1  2  3  4  5  6  7  8  
 Prefix: \_\_\_\_\_

**Advanced Options**

Call Method: Order Cycle  
 Busy Detection: Yes Busy Count: 3  
 Input Volume: 60% Output Volume: 40%  
 Call Progress: No Progress Zone: US  
 Busy Pattern: \_\_\_\_\_ Language: Default  
 Answer on Polarity Switch: No  
 Hangup on Polarity Switch: No  
 Auto Fax Detection:  Destination: Virtual Fax -- 800



Step 5: also you can config the fax in the ivr, like press 1 to fax



Step 6: After you received fax, you can find it in your fax list and email both

• Home  
• Operator  
Basic  
Inbound Control  
Advanced  
Network Settings  
Security  
Report  
• Register Status  
• Fax List  
• Record List  
• Call Logs  
• System Logs  
System

Fax List

Start Date: Oct 13 2015      Field: Caller ID      Filter  
End Date: Oct 13 2015

Caller ID	Destination	Date	File Name	Status
	800	10/13/15 10:09	fax000000018.tif	Done

We support both fax format tif and pdf in email

**New fax from Unknown** ★

**Zycoo IP PBX Server**

发给 support      2015-10-13 10:10 隐藏信息

发件人: Zycoo IP PBX Server <gang.chen@zycoo.com>  
收件人: support <support@zycoo.com>  
时间: 2015年10月13日 (周二) 10:10  
大小: 31 KB

 fax000000018.tif (13 KB)       fax000000018.pdf (8 KB)

You have a new fax

**Zycoo**  
全部  
Ne: 10:  
Re: 9-2  
Re: 9-2  
Ne: 9-2  
回复 9-2  
Re: 9-1

二, send fax from user portal

Login GUI with extension/vm passwd, like 809/1234, but you should enable 809 web manager

**Other Options**

Web Manager:       Agent:       Call Waiting:   
Allow Being Spied:       Pickup Group: 1  
Mobility Extension:       Mobility Extension Number: \_\_\_\_\_

**VoIP Settings**

- Phone Book
- Web Dial
- Call Logs
- Record List
- Voicemail List
- Call Forward
- Follow Me
- Settings
- Send Fax
- Fax List

Send Fax

**Send Fax** **Fax Log**

**Send Fax**

Destination: \_\_\_\_\_

**Send fax must be .tif, .tiff, .txt, .pdf, .jpg or png.**

Please choose file to upload:  未选择任何文件

Move the mouse over a field to see tooltips