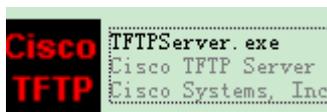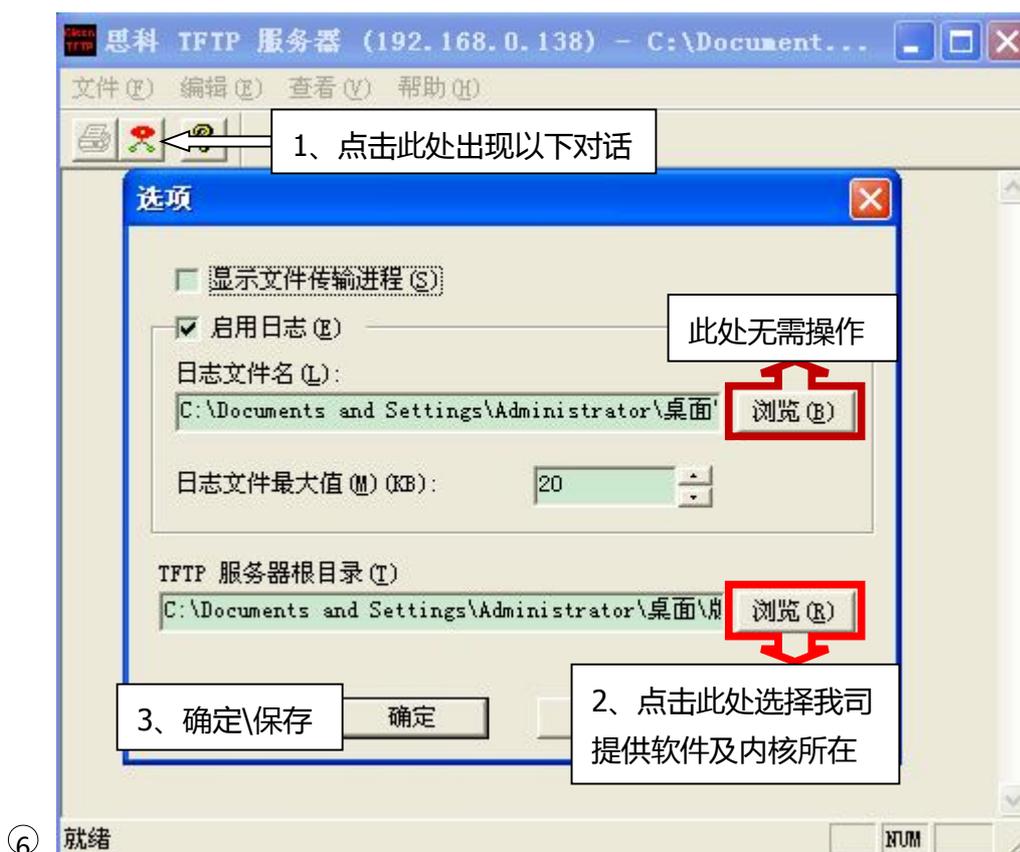To fix the problem of the phone powering on or staying on the welcome UI problem, please follow up the below procedures to solve the problem.

Requirement：

① 1 unit cable

② Set your PC with static IP :192.168.0.XX (Except 192.168.0.200), e.g. 192.168.0.138

③ Install TFTP software

TFTPServer.exe
Cisco TFTP Server
Cisco Systems, Inc

④ prepare the attached software

⑤ Enable TFTP

⑥

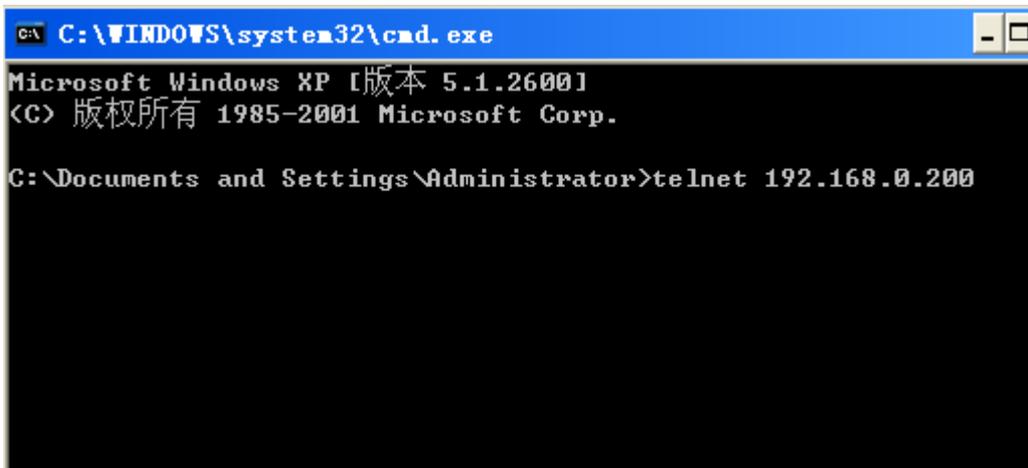# Procedure

1、Power on the phone without cable。

2、After power on 2 mins, please connect PC and IP phone with cable

3、Open DOS to run "cmd"

Input the command:telnet 192.168.0.200

After entering into telnet, user name and password both are "root".

If you can't enter into Telnet, please don't enter the below procedure.

4、After successfully entering, please input command to upgrade the phone after "#".

#upload.sh S2_ES220N_MD5_version1.0.7.4-3459 192.168.0.138

（eg.192.168.0.138 your PC address）

Press "enter", it displays the below info and the phone will reboot by itself.

e.g:

If the problem can not be fixed, please contact us directly. Thanks!